# Chattanooga Surgical Oncology

& ASSOCIATES, PLLC

### Financial Policy:

We are committed to providing you with the highest quality healthcare and service. However, the ability of Chattanooga Surgical Oncology & Associates to achieve this depends greatly on your understanding of our financial policy. If you have medical insurance, we will file insurance claims on your behalf. Even though we file claims for you, we need your active participation in the insurance claims process. We will need up-to-date insurance information and will make a copy of your insurance card. Please be prepared to pay any co-pay or deductible required by your insurance company.

#### **Commercial Insurance Patients:**

Remember that your insurance contract is between you and the insurer. If your insurance company pays only part of your bill or rejects your claim, you are financially responsible for the balance and are to pay upon receipt of your statement.

## **HMO** Managed care Insurance Patients:

Many HMO/Managed Care Plans require that you obtain a referral in order to receive care from specialists. It is your responsibility to obtain a referral if required. You will be required to pay the co-pay for authorized services at time of service. Unauthorized services will be the financial responsibility of the patient.

#### Patients with NO Insurance:

A 50% discount is available to patients for our office visits and surgery. Patients will be required to pay a charge of \$150.00 for first visit and \$75.00 for follow up visits. If general surgery is required, the estimated charges must be paid before the surgery is scheduled. Patients who are scheduled for cancer surgery will need to make arrangements with the Billing Department regarding payment prior to surgery.

You will receive a financial agreement with your other papers to be completed and brought with you for your appointment.

We accept cash, check and most credit cards.		
Patient Signature	Date	